

COWFORD

• CHOPHOUSE •

REOPENING FAQ

As Florida enters phase one to reopen, restaurants are permitted to operate under limited occupancy and social distancing guidelines. We're excited to share that Cowford will reopen beginning Friday, May 8. From that point on, Cowford will be open Tuesday-Saturday from 4-10 p.m. at limited capacity serving happy hour items on the rooftop from 4-7 p.m. and dinner service throughout the restaurant from 5-10 p.m.

We're maintaining the highest standard of sanitation procedures and are taking every precaution to ensure the well-being of the community. We've answered some questions guests may have below. If you have additional questions about the measures we're taking to ensure the health and safety of guests and staff, please contact us at info@cowfordchophouse.com.

How are you protecting the health and safety of your staff and guests?

In addition to the stringent safety and sanitation procedures Cowford maintains daily, we have implemented additional measures that include full cleaning and sanitation of the entire building daily, and disinfecting all door handles, bathrooms, elevator areas and menus in 30-minute intervals and/or after use by all guests. Tables will also be spaced six feet apart per local guidelines as well as disinfected and sanitized after every seating. Additionally, we have hand sanitizing pumps available in the kitchen areas, near the front door as well as elevator areas on all floors.

How will you maintain social distancing guidelines?

As of May 8, we will open at 25% capacity and all tables and chairs will be spaced at least six feet apart per local guidelines.

Will you be taking the temperatures of your staff upon arrival? What will happen if someone shows signs of a fever and/or other COVID-19 symptoms?

Yes, we will take the temperatures of all staff members as they arrive for their shifts. Should a staff member have a temperature of or higher than 100.4° F or show symptoms consistent with coronavirus, they will be directed to leave the restaurant until they have been tested and/or cleared to return to the restaurant.

Are you resuming normal operating hours?

Cowford will be open for limited hours from 4:00-10:00 p.m. Tuesday-Saturday. We will be serving happy hour items on the rooftop from 4-7 p.m. and dinner service on all floors from 5-10 p.m. We will continue to monitor all state and local directivities and keep guests fully informed on all updates related to our operating hours.